

OAKRIDGE FAMILY CAMPGROUND: 2023 SEASONAL RULES AND REGULATIONS

COVID-19

- Seasonal occupant and their guests agree to follow all restrictions pertaining to COVID-19 as set out by the federal and provincial government, as well as the local Health Unit. Any applicable restrictions will be communicated through email.

USE & LOT OCCUPANCY

- Season starts **May 1, 2023** and ends **October 15, 2023**. Overnight stays are not permitted outside of the season.
- Seasonal camping fees are due in full by **May 1, 2023**. 2% interest per month will be charged on late payments. If your lot fees are not paid in full by May 1st, your gate cards will be deactivated until full payment is made.
- Seasonal fees are not refundable when leaving the park during the camping season.
- A fall seasonal deposit of **\$500** is due by **October 15, 2023**; this is to hold your lot for the following season. It is non-refundable, non-transferrable, and will be applied to the following season's lot fee if you stay for the full season. If the deposit is not paid by the due date, your lot will be listed as available for the following season.
- A **\$150 Site Deposit** is due for any new seasonals entering the park. This will be held on your account, until you decide to leave the park. It will then be returned to you, less the hydro usage still owing and any other site charges/clean-up charges.
- NSF cheques will be charged \$30.00.
- Only one family per lot. This consists of two adults and their unmarried, dependent children under 18 years of age.
- It is your responsibility to notify us of any home address, phone, or e-mail changes.

ENTRANCE GATE/GATE CARDS

- Seasonal campers must use gate cards, and the gate card is for YOUR use only.
- Do not lend gate cards to ANYONE or they will be taken away and your deposit will be lost.
- Gate cards are available for a deposit of \$20/card, which is fully refundable when returned in working condition.
- There is a limit of 2 gate cards per lot, unless otherwise registered at the office.
- If you or your guests return to the park outside of office hours and do not have a gate card, you/they must park your/their vehicle in the parking lot outside the gate.

SPEED LIMIT

- Obey the speed limit of 10 km/hr, for the safety of our children. SPEEDING WILL NOT BE TOLERATED.
- Offenders will lose their driving privileges within the park.

VEHICLES/PARKING

- Maximum two cars per lot; all other vehicles must be parked in the parking lot, or designated parking areas.
- If your vehicles do not fit on your lot, **please do not park on the road or vacant lots**. If you cannot fit vehicles on your lot, ask about an appropriate spot to park.
- Boats, sea-dos, hard-tops, utility trailers, etc. are not allowed on your lot, and must be parked in an area to be specified by management. Storage fees may apply.
- All vehicles in the campground, including the parking lot, must be registered in the office.**

VISITORS

- All campers are responsible/liable for their visitors for the duration of their stay at Oakridge Family Campground.
- All visitors (daytime and overnight) must register at the office (fees will apply for overnight visitors- \$10/adult or \$8/child). Seasonal campers have the option to pay a one-time \$150 fee to cover all of their overnight visitors for the season.
- A seasonal camper (whose name is listed on the seasonal contract) must be present at the campground at all times when visitors are present (i.e. no visitors without the seasonal camper present).**
- Subletting or short-term rental of seasonal trailers (i.e. Airbnb) is not permitted.
- Any tents set up on a seasonal site will be subject to overnight visitor charges. Maximum one tent at a time, and tent must be taken down when not in use. Tent trailers/ travel trailers are not permitted to be set up on a seasonal site.

QUIET HOURS

- Quiet hours are from 11:00 PM to 9:00 AM daily.
- Conversation should be kept at a reasonable level "for your site only" at all times.
- No radios, T.V., or any musical instruments played outside your trailer after 11:00 PM, or any other noise which will disturb campers, including lawnmowers and power tools.
- Loud vehicles such as motorcycles, diesel trucks, etc. are to be parked during quiet time hours.
- If your noise disturbs either your neighbours, park owners, or any other campsites at any time, then it is too loud.

ALCOHOL

- NO WALKING AROUND THE PARK WITH OPEN ALCOHOL! Alcohol must be consumed on your campsite only.
- Alcohol must be covered and in an unbreakable container; no glass bottles- cans only.
- Absolutely no alcohol on golf carts, or in the pool enclosure.
- Excessive drinking and/or unruly behaviour will not be tolerated and will result in immediate eviction without refund.

FACILITIES/SITE MAINTENANCE

- Sites must be maintained by the camper and kept free and clear of litter and debris (including the area behind your trailer).
- Permanent clotheslines are not permitted; however, umbrella or retractable lines are acceptable if up only when in use. Bathing suits and towels only please.
- All trailers must be equipped with a fire extinguisher, smoke detector(s), and carbon monoxide detector(s), as required by law.
- Defacing or vandalizing park property is prohibited.
- Defacing, breaking, chopping, or cutting of trees, or stripping bark from trees or bushes is prohibited. Nailing or screwing devices into trees is prohibited, for the health and protection of the trees.
- Lawn cutting, fallen leaves, branches, and site clean-up are the responsibility of the seasonal camper.
- Lawn watering is not permitted.
- Please rake all leaves from your site into a pile at the road, where they will be sucked up by staff in the spring and the fall. If you would like to bag your leaves, they must be bagged in paper bags only (no plastic) and deposited by you on the compost pile past Site 190. We will not pick up bagged leaves at your site.
- Burning of leaves in your fire pit is not permitted.
- Any alteration to landscaping requires management approval. No digging unless prior authorization has been obtained.
- All seasonal campers must have their trailers hard piped (PVC or ABS) into the main sewer line. Flexible hoses are not permitted.

INSURANCE

- Seasonal campers must carry their own insurance.
- Proof of liability insurance must be provided prior to each season on your Seasonal Lot Agreement.

GOLF CARTS

- Golf carts within the park must be electric and must have a valid Oakridge Family Campground golf cart sticker.
- In order to obtain your sticker at the office, the \$50 licensing fee must first be paid and proof of liability insurance must be given (on your Seasonal Lot Agreement).
- You must be 16 years of age or older with a valid driver's license to drive a golf cart within the park.
- **Absolutely no alcohol on golf carts!** Golf carts will not be permitted to drive at night without lights or be off the lot between midnight and 6 AM.

CONSTRUCTION

- Any construction including decks, sheds, patios, awnings, Florida rooms, and major landscaping must be approved by Park Management **prior** to the onset of any work.
- Only wooden and vinyl sheds are permitted and must be no larger than 8' x 8', and no higher than 8'. Maximum one shed per lot.
- Decks can be no wider than 10' and no longer than the length of your trailer.
- Florida rooms and hard awnings must be professionally built, manufactured, and installed, with prior park approval.

GARBAGE & RECYCLING

- Garbage dumpsters and recycling are located by the workshop/dumping station and are monitored using video surveillance.
- Garbage dumpsters are for household garbage only. Any large items such as patio furniture, mattresses, etc. are not to be put in the dumpsters, or left beside the dumpsters.
- Garbage dumpsters are for garbage generated while in the park only. No dumping from outside the park is permitted.
- Recycling bins are only to be used for items listed on the front of the bins.
- There is a compost pile for organic waste at the back of the park, past Site 190.
- Anyone caught disposing of anything incorrectly will have a fee charged to their account.

CAMPFIRES

- Campfires are allowed in existing fire pits only and must be contained to the size of the fire pit.
- All campfires must be attended at all times and must be completely extinguished before you leave or retire for the evening.
- Please do not move fire pits.
- Ensure ash residues are cold when disposed of and that all ashes are placed on the ash pile past Site 190.

TRAILER SALES

- No sales shall be advertised or conducted on any lot without permission from the campground owners, including those involving structures such as sheds, hard awnings, etc.
- Management strictly reserves the right to act as the exclusive sales agent within the campground.
- An administration and marketing fee of 5% (minimum \$300) of all trailer sales is payable to the park, regardless of who makes the sale. An additional \$250 is required upon listing, which is non-refundable and good for one year.
- Ownership of trailer must reflect the seller's name prior to listing trailer for sale in the park.
- Trailers over 20 years of age cannot be resold in the park. However, it is acceptable for campers to continue to use the trailer past 20 years of age if kept in suitable condition.
- New trailers entering the park must be 15 years of age or less.
- New trailer purchases (and trailer positioning) must be discussed with Management prior to purchase to ensure they are appropriate for the site.

ELECTRIC & PROPANE SERVICES

- Hydro meters will tabulate hydro consumption and will be read twice per season (in early July and mid-September).
- Hydro bills will be sent to the email on file. 2% late fees will apply to all overdue bills.
- Tampering with hydro meters and/or hydro breakers will result in immediate eviction from the park and/or prosecution.
- Maximum size for propane tanks is 100lbs.

PETS

- Pets are welcome as long as they are kept on a leash at all times, quiet, and never left unattended.
- Pick up after your pets immediately, put waste into a securely tied plastic bag, and deposit into appropriate garbage container.
- No pets allowed in the playground, pool enclosure, washroom buildings, Clubhouse, office, or rental cabins.
- At the discretion of the campground owner, any pet can be denied or banned from the park.

CHILDREN

- Children are required to be under adult supervision at all times and are the responsibility of their parents/guardians.
- All children and teenagers must be on their own lot or accompanied by an adult after dark.
- Playground equipment is not to be used after dark.
- Bicycle riding is permitted on park roadways only and is not permitted after dusk.
- Helmets are to be worn by all bicycle riders under 16 years of age.
- Parents are responsible for the safety of their own children regarding the use of safety equipment.

POOLS

- Pools are to be used at your own risk between 9:00 AM and 9:00 PM/dusk (daily).
- Adult Swim Times (18 years or older) are posted outside pool area and may vary depending on the season. Children must leave the pool during these times.
- No lifeguards on duty at the pool- Oakridge Family Campground accepts no liability for accidents or injuries that occur in the pool enclosure.
- Smoking, food, alcohol, or other open beverage containers are not permitted in the pool enclosure.
- Pool phone is for emergency use only.
- Please obey the pool rules at all times. Your pool privileges may be revoked if you do not obey the posted pool rules.
- All children under the age of 12 must be accompanied by a person 16 years of age or older.
- The pool may be closed due to inclement weather, or low usages, subject to our discretion. We reserve the right to refuse admittance to the pool for health and/or safety reasons.

PROHIBITED ITEMS

- Motorcycle owners who are registered campers may drive their motorcycle to their designated campsite only.
- Motorized pleasure vehicles such as ATVs, dirt bikes, etc. are prohibited inside the park.
- Fireworks/firecrackers, firearms, pellet or air guns, sling shots, or shooting of any kind are prohibited.

ETIQUETTE

- Practice good camping manners by respecting the property and privacy of other individuals.
- When walking through the park, please do not take shortcuts through other campsites.
- Aggressive action (verbal or physical) toward another person will not be tolerated and will result in immediate eviction.
- Any violation of any federal, provincial, or municipal laws by a camper, and/or his/her guests will result in eviction.
- Impeding the enjoyment of anyone around you, or in the park, may lead to eviction.

EMERGENCIES

- In the event of an emergency, call 911 (emergency phones located in the store and at the pool), and then notify park staff immediately (Office Phone: 519-243-2500), so emergency vehicles can be directed as quickly as possible to the correct location.
- To assist emergency vehicles, please keep your lot number visible on your site.
- In the event of severe weather, emergency meeting areas are in any of the washroom buildings or in the Clubhouse.
- A first aid kit is available at the office and at the pool house. AEDs are available under the pavilion and at the transient washrooms.

The campground reserves the right to ask any camper to leave the campground for non-compliance with the above rules, or any other reasonable request made to discontinue unruly behaviour or offensive noise in any way. Rules are subject to change without notice.

We strive to provide a pleasant, clean, and safe environment that all campers can share, enjoy, and take pride in. We appreciate your co-operation to make camping a positive experience for everyone. Please feel free to inform us of any condition requiring our attention.

Thank you for your co-operation, and we hope you enjoy your stay!